



At VCVREC we understand your furry friend is a special part of your family and their illness is a source of uncertainty for you. Our trained, caring and compassionate nurses and doctors will do our best to minimize the stress for you and your pet.

Preparing for your Oncology Consultation

Please bring the following to your Oncology appointment:

- Bring a copy of your pets' most current vaccines, bloodwork, radiographs and diagnostic test results with you to your appointment.
- Bring a list of any current and all medications (name, dose, and schedule) your pet is taking.
- Please arrive 15 minutes early to complete registration forms.
- Please have your pet controlled on a leash or in a carrier.

During your pet's consultation the Oncologist will perform a physical exam, obtain a complete medical history, and evaluate your pet's condition. After the examination the Oncologist will then discuss your pet's medical needs, and together you will agree to a treatment plan.

Discharge of your Pet

When your pet is ready to be discharged we will call to schedule a time for you to pick up your pet. A scheduled pick up time will allow us to prepare medications and discharge instructions so that your wait is minimal. The nurse will go over the discharge instructions when you pick up your pet. If a recheck appointment is needed, scheduling the appointment may be scheduled at the time of discharge. Once your pet is discharged and you have further questions or concerns about your pet's condition please call the office at 610-435-1553.

Payment Policy

Before your pet's procedure our Oncology team will provide you with an estimate of fees for your pet's medical plan. Once you agree to the medical treatment, you will be asked to sign the estimate and make a deposit.

Due to the unpredictable nature of some conditions, the medical treatment may exceed the estimate, our internists will make every effort to keep you informed of the additional care and cost during the medical treatment. If the patient needs immediate care this may not be possible, but we will try our best.

Please share all of your questions and concerns regarding medical costs with your internists or a front desk coordinator prior to the procedure.

Payment is required at the time services are provided. Cash, check, debit card, MasterCard, Visa, Discover Card, and Care Credit (third party billing) are accepted forms of payment.

Our commitment is to provide the highest quality of specialized veterinary care for you and your pet in a warm and loving environment. We welcome your comments as to how we can improve our medical care to you and your pet.