



At VCVREC, we understand your furry friend is a special part of your family and their illness is a source of uncertainty for you. Our trained, caring, and compassionate nurses and doctors will do our best to minimize the stress for you and your pet.

## Preparing for your Ophthalmology Consultation

Please bring the following to your Ophthalmology appointment:

- Bring a copy of your pet's most current vaccines, blood work, radiographs, and diagnostic test results with you to your appointment.
- Bring a list of any current and all medications (name, dose, and schedule) your pet is taking.
- Please arrive 15 minutes early to complete registration forms.
- Please have your pet controlled on a leash or in a carrier.

During your pet's consultation, the Ophthalmologist will perform a physical exam, obtain a complete medical history, and evaluate your pet's condition. After the examination, the Ophthalmologist will then discuss your pet's medical needs, and together you will agree to a treatment plan.

## Preparing for the Day of Ophthalmology Surgery

Please bring the following the day of your pet's surgery:

- Bring along any special dietary food.
- Continue your pet's normal medication schedule and bring all medications with you.
- Unless directed by the ophthalmologist, the day before surgery, please do not feed your pet for 12 hours prior to your appointment (except for very young animals, animals with diabetes, or when directed otherwise). However, you may give water.
- If you are unable to keep your pet's surgery appointment, please give us a 24-hour notice. We will be glad to reschedule your pet's surgery.

**Please allow yourself plenty of time to admit your pet the day of surgery. Upon arrival at the front office, you will have admission paperwork to complete and you will have the opportunity to inform the admission nurse of any questions and concerns prior to surgery.**

## Discharge of your Pet

When your pet is ready to be discharged, we will call you to schedule a time to pick up your pet. A scheduled pick up time will allow us to prepare medications and discharge instructions so that your wait is minimal. The nurse will go over the discharge instructions when you pick up your pet. If a recheck appointment is needed, the appointment may be scheduled at the time of the discharge. Once your pet is discharged and you have further questions or concerns about your pet's recovery, please call the office at 610-435-1553.

# Ophthalmology Cost Estimate

When you set your appointment, you will receive an estimate of the initial exam fee. The need for additional testing and treatments may not be known prior to examination, so it may not be possible to give an estimate for all of the costs in advance. Once the Ophthalmologist examines your pet, you will receive an assessment of your pet's medical options, plans, and an estimated cost.

## Payment Policy

Before your pet's procedure our Ophthalmology team will provide you with an estimate of fees for your pet's medical plan. Once you agree to the medical treatment, you will be asked to sign the estimate and make a deposit.

Due to the unpredictable nature of some conditions, the surgical treatment may exceed the estimate; our surgical team will make every effort to keep you informed of the additional care and cost during the treatment. If the patient needs immediate care, this may not be possible, but we will try our best.

Please share all of your questions and concerns regarding surgical costs with your Ophthalmologist or a front desk coordinator prior to the procedure.

Payment is required at the time services are provided. Cash, check, debit card, MasterCard, Visa, Discover Card, and CareCredit (third party billing) are accepted forms of payment.

**Our commitment is to provide the highest quality of specialized veterinary care for you and your pet in a warm and loving environment. We welcome your comments as to how we can improve our medical care to you and your pet.**